

**MEDICAL-LEGAL ISSUES IN RURAL OR REMOTE SETTINGS:  
RESPONDING TO COLLEGE COMPLAINTS! JURISDICTION SPECIFIC  
UPDATES**

An interactive discussion on key medical-legal issues of concern to rural physicians with emphasis placed on responding to complaints from regulatory bodies, regional health authorities, and patients.

1. Identify the most common reasons for College complaints
2. Discuss appropriate ways to respond to complaints or regulatory requirements
3. Describe elements of a formal response
4. Explain the extent of assistance from the CMPA
5. Identify resources for support
6. Explore how to access medical records when responding to complaints