

Society of Rural Physicians of Canada 27TH ANNUAL RURAL AND REMOTE MEDICINE COURSE Halifax Nova Scotia • Halifax Convention Centre APRIL 4 - 6, 2019

Dr. Claudette Chase

SESSION 245

The Art and The Science, The Sound and the Fury of Referring to Specialists

The session will be an interactive exploration of the trials and occasional tribulations of urgent/emergent referrals to specialists.

- 1. Participants will be able to use "key message" theory to enhance communication with specialists.
- 2. Participants will share successful strategies for getting needed patient transfers.
- 3. Participants will increase their understanding of the role ego plays in challenging interactions and successful strategies to avoid ego traps.